

# JobCard

## School Help Desk Software

### Features

- Report faults or request assistance from anywhere on the network.
- Maintain a history of serviced equipment.
- Easy to use menu bar holds shortcuts to all major functions.

### Includes:

-  Email Notification
-  Web access



### Optimised

- Staff fill in details of problem in a simple format via Windows or through a web browser.

### Sortable

- Service personnel can see and filter all jobs in a dated, sortable list.

### Efficient

- Servicers view the jobs, prioritise them and print them.

### Organised

- Completed jobs are moved into a history file, or simply deleted.

### Archives

- Comprehensive history allows records to be kept of individual items .

### Configurable

- Maintenance tasks can be scheduled to automatically add to job list.

### Multi-task

- Manage multiple Maintenance Areas eg ICT and Physical Services.

### Connect & Share

- Users may view job progress.

## JobCard comes with NetJobCard

This enables users to report faults on your intranet using any platform or web enabled device.

## JobCard is typically used within a school by:

- ICT departments.
- Physical services management.
- Audio visual and media related areas.



## Notifications

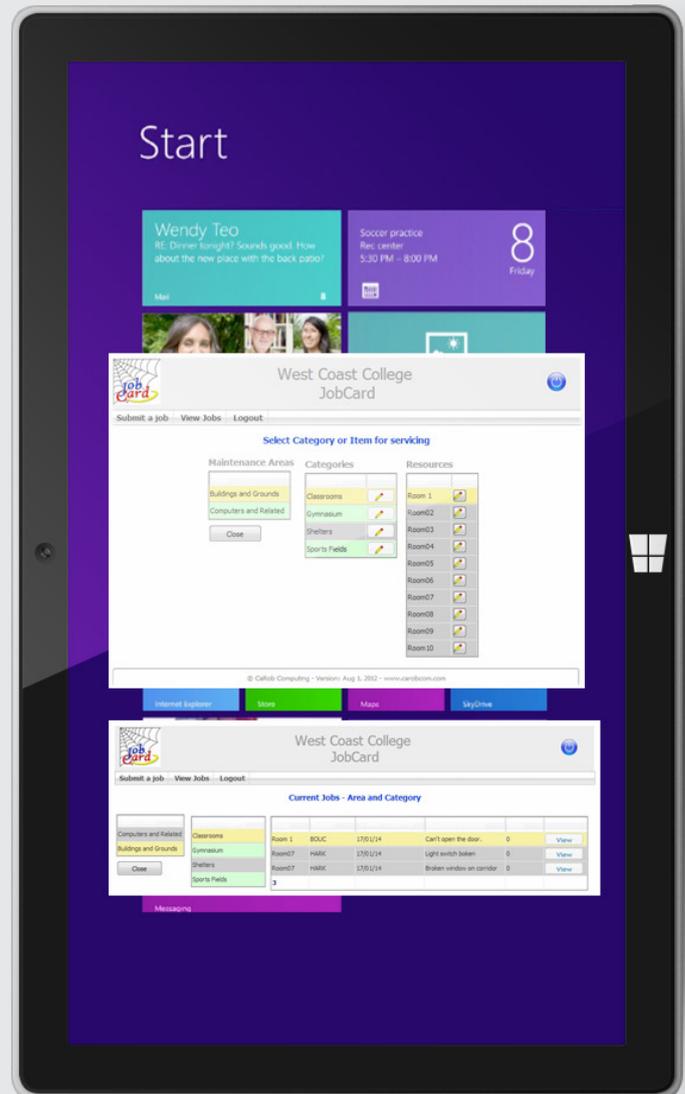
- Notify servicer via email when job is submitted.
- Email notifier when job is worked on or completed.



## Download and Install JobCard and NetJobCard from [www.carobcom.com](http://www.carobcom.com)

You get both programs with slightly limited functionality until we send registration files via email. Any data created using your demo version will be retained when it is fully registered.

Email a school order or order number, including contact details.



## Pricing ex GST

JobCard 3	\$800
JobCard 3 (Upgrading from prior to 2011)	\$400

- Unlimited site licence
- No annual charges
- Free updates

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